

FITNESS WORLD | TRAIN^{FW}

TOWEL SERVICE ADDENDUM

1. **ADD-ON SERVICE:** This Towel Service Addendum governs your purchase of optional Towel Service, if selected by you under your Membership Agreement. This Addendum forms part of, and is incorporated into, your Membership Agreement. In the event of any conflict or inconsistency between this Addendum and your Membership Agreement, the terms of your Membership Agreement will prevail.
2. **DEFINITIONS:** In this Addendum: (i) "Towel Service Addendum" refers to this Addendum, which is in addition, supplemental, and subject to your Membership Agreement (ii) "Towel Service" shall refer to the rights of service given to you under the Towel Service Addendum;
3. **SERVICE TYPE:** The member is purchasing Towel Service made available at certain Fitness World centres as listed at www.fitnessworld.ca. Unless otherwise indicated, Towel Service includes access to and use of clean towels, during regular hours of operation, at the locations specified for your fitness centre location in your Membership Agreement. Towel Services may vary at each location.
4. **PAYMENT:** Towel Service will continue on a month-to-month basis unless and until terminated in accordance with this Addendum, and the applicable Recurring Towel Service Fee shall be payable bi-weekly in accordance with your Membership Agreement.
5. **TERMINATION:** Subject to the terms of your Membership Agreement, you may terminate Towel Service by providing at least 30 days' written notice to us by email, registered mail, or personal delivery. Termination will take effect at the end of your current paid period following expiry of the notice period, and you may continue to access Towel Service until that period expires.
6. **TOWEL SERVICE FREEZE POLICY:** We do not freeze or suspend Towel Services for any reason other than as follows: (a) For medical reasons, we may agree to temporarily suspend or reduce Towel Service upon submission of appropriate documentation and satisfaction of certain conditions; and (b) In extraordinary circumstances we may agree to temporarily suspend or reduce Towel Service during period(s) of non-use. Please contact us for appropriate submission forms.
7. **ADMINISTRATION FEES:** Damaged or unreturned towels are subject to a fee of \$7 per unreturned towel which will be charged to your account automatically. We reserve the right to charge for towels that are lost, excessively damaged, or removed from the premises.
8. **MEMBER RESPONSIBILITIES:** Towels are provided for in-club use only. (a) Towels must not leave the premises under any circumstance; (b) You are responsible for ensuring towels are used appropriately and only by you; (c) all towels must be returned to designated collection points within the applicable Fitness World facility prior to exiting; (d) failure to return towels properly may result in charges and/or suspension of Towel Service access; (e) We reserve the right, at any time and for any reason, to limit, suspend, or revoke a Member's access to Towel Service, including where usage is deemed excessive, abusive, or inconsistent with the intended purpose of the service.